

gateway



Where Technology & Service Come Together

NCVHS Standards & Security Subcommittee NPI Vendor Panel Testimony January 24, 2007



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Introduction

- Gateway EDI, Inc.
 - An Industry Leader in Processing Accurate and Timely Healthcare EDI Transactions since 1983
 - Serving more than 6,000 Offices
 - Claims to Over 3,000 Payers
 - Tools to help reduce average overall error rate to 7%
 - 7.5 Million transactions monthly



A special thank you

- Healthcare Information and Management Systems Society (HIMSS) and HIMSS AFEHCT Advisory Council



Agenda

- Gateway EDI NPI Readiness
- Gateway EDI Implementation Issues
- Industry wide Issues
- Gateway EDI Education and Outreach



Gateway EDI (GEDI) NPI Readiness

- Accepting claims with dual identifiers
- Accepting electronic remittance advices with dual identifiers
- Actively testing with trading partners on both dual identifier and NPI only transactions
- Currently developing a solution for claims status and eligibility transactions to support the NPI



GED I Implementation Issues

- Varied Payer Implementation
 - Schedules
 - Requirements
 - Provider ID's
 - Enrollment / Crosswalks
 - Taxonomy Codes
 - Zip + 4
 - Communication
 - Unannounced Changes
 - Difficulty Finding an Informed Technical Contact
 - Post May 23rd, 2007 Plans



GED I Implementation Issues

- Procrastination & Denial
 - Only 30% of Providers Reporting NPI
 - Common Belief that the NPI “Won’t Stick”
- Additional staffing costs
 - Format Changes
 - Trading Partner Testing / Configuration
 - Re-Enrollment
 - Clients Without Vendor Support
 - Education and Outreach



Industry Wide Issues:

- Application Procrastination
- Enumeration and Subparts Confusion
- NPI Dissemination
- Differing Payer Requirements
- Differing Payer Implementation Schedules
 - Prior to May 23rd, 2007
 - Post – May 23rd, 2007
- Crosswalks
- Enrollment
- Taxonomy Code Confusion
- Denial



GEDI NPI Education And Outreach:

- 15 training classes held for submitters during 2006
- 18 training classes scheduled for 2007
- Vendor Communications
 - Early Distribution of Format Changes
 - Conference Calls
 - Technical Support
- Collection and Publication of NPI Related Survey Results
- Distribution of GEDI NPI Implementation Plan
- Assorted GEDI Sponsored Web Articles



GEDI NPI Education & Outreach:

- Quarterly NPI update within GEDI Newsletter
- Links
 - Application: Fox Systems
 - WEDI Articles (with Permission)
 - Additional Resource: CMS Website
- Guest speaking at assorted conferences
- Active presence within assorted healthcare organizations such as X12, WEDI, MO SNIP and HIMSS: HIMSS/AFEHCT



Questions



And Thank You

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Where Technology & Service Come Together

*Thank you for providing us the
opportunity to present before
this Subcommittee on NPI
Readiness*



Gateway EDI, Inc.

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